



## HOW TO APPLY FOR SERVICE SET?

You can apply for the Service Set at any branch of Raiffeisen bank by signing a request for using Service Set or online by scanning QR code below:



For more information please visit our web page  
[www.raiffeisenbank.ba/premium-bankarstvo](http://www.raiffeisenbank.ba/premium-bankarstvo)



[raiffeisenbank.ba](http://raiffeisenbank.ba)



Raiffeisen direct info:  
081 92 92 92

\*Service Set may be used without fee if the customer collects at least 12 points. Each of these conditions brings 2 points: minimum 5 transactions to the accounts of legal entities per month through Internet and/or Raiffeisen Mobile Banking, average monthly usage of overdraft or credit card limit at least 60%, investments into Raiffeisen Invest fund or term deposits of at least 24 months and mortgage loan.

 Raiffeisen  
Premium Banking



# Make Premium Banking happen

Take advantage of Service Sets  
Trijumf and Glamur

Would you like to use more products without paying for each product separately?

YES

You want to use as many services as possible and to pay less?

YES

Select Service Set according to your needs!

## WE SPECIALLY RECOMMEND

### UNIQA ADDITIONAL HEALTH INSURANCE

Aware that health comes first, we provide you with access to fast and high-quality health care, with UNIQA additional health insurance, which is included in the Glamur and Trijumf Service Sets.

### PERSONAL OR ONLINE BANKER FOR PREMIUM CUSTOMERS AND FINANCIAL ADVISORY SERVICES

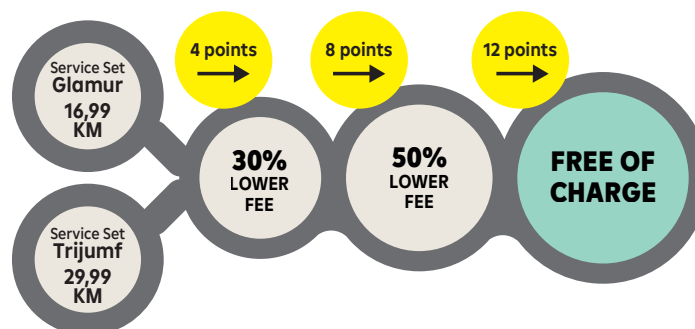
In order to adequately respond to your financial needs, we have created a team of banking experts in financial planning so that you will receive the right information at the right time to make a decision and to secure your financial future with the benefit of just one visit to the Bank.

Contract your Glamur or Trijumf Service Sets to ensure special treatment of the unique Premium service. Allow a personal banker to introduce you to the world of financial opportunities, who will be at your disposal when dealing with the Bank. Together with you, they will analyse your personal and professional plans and goals, current financial situation and propose a long-term financial plan so that you have a carefree financial future.

### MASTERCARD® WORLD ELITE DEBIT AND CREDIT CARD

Enjoy the benefits you are offered by the Premium cards issued by Raiffeisen bank - Mastercard World Elite debit and credit card. These cards offer unlimited possibilities and unique privileges, whether used in everyday situations or when travelling across the world. Transform your time at the airport into something pleasurable with access to business lounges, travel carefree with travel health insurance, baggage insurance and flight cancellation insurance and take advantage of the help of Mastercard concierge specialists in everyday tasks that take up your time.

## HOW TO GET A SERVICE SET AT LOWER FEE OR FREE OF CHARGE?\*



### HOW TO COLLECT POINTS?

You can collect points by following these steps:

REQUIREMENT	RESPECTIVE POINTS
Make a minimum of 5 transactions per month to the accounts of legal entities via the Internet and/or Raiffeisen Mobile Banking <i>(For every 5 additional transactions, you get an additional 2 points)</i>	2
Achieve an average monthly usage of overdraft of at least 60%	2
Achieve an average monthly usage of credit card limit of at least 60%	2
Invest in the Raiffeisen Invest fund and/or in term savings for at least 24 months <i>(As long as the product is active, you automatically earn 2 points per month)</i>	2
Take a mortgage loan <i>(As long as the product is active, you automatically earn 2 points per month)</i>	2

### WHAT IS INCLUDED IN THE SERVICE SET?

	SERVICE SET GLAMUR	SERVICE SET TRIJUMF
Mastercard® Elite current account/debit card		✓
Mastercard Gold debit card	✓	
Visa Gold credit card with individual travel health insurance**	✓	✓
Mastercard Shopping credit card with insurance of goods from damage and extended warranty period**	✓	✓
Visa Magic/Installment credit card**	✓	✓
Overdraft	✓	✓
Personal or online banker for Premium customers	✓	✓
Raiffeisen digital services: -Raiffeisen Mobile Banking -Raiffeisen Internet Banking -Contactless payment by mobile phone -Viber Banking	✓	✓
Emergency CASH	✓	✓
UNIQA additional health insurance: - specialist medical examination - laboratory examination	✓	✓
Lower loan processing fee	✓	✓
Current account holder insurance	✓	✓
Family travel health insurance		✓
Mastercard Elite credit card		✓
Concierge service		✓
Boingo Global Wi-Fi for Mastercard users		✓
LoungeKey		✓
<b>Monthly fee</b>	<b>16,99 KM</b>	<b>29,99 KM</b>
With minimum 4 points during a month	-30% 11,89 KM	-30% 20,99 KM
With minimum 8 points during a month	-50% 8,50 KM	-50% 15,00 KM
With minimum 12 points during a month	FREE OF CHARGE	FREE OF CHARGE

\*\*In the Service Set Trijumf, besides Mastercard Elite credit card, you may choose another two out of three offered credit cards of your choice